



Notice of a public meeting of

Customer and Corporate Services Scrutiny Management Committee

To: Councillors Crawshaw (Chair), Fenton (Vice-Chair), Baker, Fisher, Hollyer, Musson, Norman, Pearson and Rowley

Date: Monday, 9 January 2023

Time: 5.30 pm

Venue: The George Hudson Board Room - 1st Floor West Offices (F045)

AGENDA

1. **Declarations of Interest**

At this point in the meeting, Members are asked to declare any disclosable pecuniary interest or other registerable interest they might have in respect of business on this agenda, if they have not already done so in advance on the Register of Interests.

2. **Minutes** (Pages 1 - 10)

To approve and sign the Minutes of the meeting held on 31 October 2022 and 7 November 2022.

3. **Public Participation**

At this point in the meeting members of the public who have registered to speak can do so. Members of the public may speak on agenda items or on matters within the remit of the committee.

Please note that our registration deadlines are set as 2 working days before the meeting, in order to facilitate the management of public participation at our meetings. The deadline for registering at this meeting is **5:00pm on Thursday, 5 January 2023.**

To register to speak please visit

www.york.gov.uk/AttendCouncilMeetings to fill in an online registration

form. If you have any questions about the registration form or the meeting, please contact Democratic Services. Contact details can be found at the foot of this agenda.

Webcasting of Public Meetings

Please note that, subject to available resources, this meeting will be webcast including any registered public speakers who have given their permission. The meeting can be viewed live and on demand at www.york.gov.uk/webcasts.

During coronavirus, we made some changes to how we ran council meetings, including facilitating remote participation by public speakers. See our updates (www.york.gov.uk/COVIDDemocracy) for more information on meetings and decisions.

4. 2022/23 Finance and Performance Monitor 2 (Pages 11 - 22)

Members will receive the second report of the financial year detailing the overall finance and performance position together with an overview of any emerging issues.

5. Budget Setting Overview (Pages 23 - 28)

This report outlines the Council's approach to budget setting and provides an update on some of the current financial challenges.
[To note]

6. Scrutiny Review Support Budget 2023/24 (Pages 29 - 34)

This report sets out the current position in relation to available Council funding for research in support of scrutiny review work. [To note]

7. Annual Complaints Report April 2021 to March 2022 (Pages 35 - 98)

The Committee will receive a report which provides a snapshot of the full Annual Complaints Report 2021/22 contained in full at Annex 1.

8. Schedule of Petitions (Pages 99 - 122)

This report provides Members with details of new petitions received to date since the last report to the Committee in December 2021.

9. Monitoring and Tracking of Approved Council Motions (Pages 123 - 160)

This report provides information on approved Council motions since March 2022.

10. Work Plan (Pages 161 - 162)

To consider the Work Plan.

11. Urgent Business

Any other business which the Chair considers urgent under the Local Government Act 1972.

Democracy Officer:

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For more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports and
- For receiving reports in other formats

Contact details are set out above.

This information can be provided in your own language.

我們也用您們的語言提供這個信息 (Cantonese)

এই তথ্য আপনার নিজের ভাষায় দেয়া যেতে পারে। (Bengali)

Ta informacja może być dostarczona w twoim własnym języku. (Polish)

Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)

یہ معلومات آپ کی اپنی زبان (بولی) میں بھی مہیا کی جاسکتی ہیں۔ (Urdu)

 **(01904) 551550**